

The Apollo University



Ref: TAU/UGRC/R/36/2022

14 December 2022

CIRCULAR

CONSTITUTION OF UNIVERSITY GRIEVANCE REDRESSAL COMMITTEE, (UGRC) TAU.

In pursuance to mandatory requirements by various regulations, the Vice Chancellor has directed to constitute the University Grievance Redressal Committee (UGRC).

Constitution of UGRC:

Chairman

: Dr. Sethurama Subbaiah, Professor & HoD, Dept. of SW

Member

: 1. Dr. Vanddana, Assistant Professor, Department

of Psychology, SoHS.

Member Secretary:

2. Mr. Ramesh Kumar K, Senior Manager, HR.

The aggrieved staff member shall address the Chairman of UGRC reporting the grievance. The member secretary will convene a meeting in consultation with the Chairman UGRC. The UGRC will hear all the grievances, except pay related grievances, of the staff of the University.

The UGRC is empowered to hold meetings, call the concerned staff to hear the grievances.

The Chairman will submit the report with recommendations to the Registrar, who would redress the grievances, subject to the rules and regulations of the University.

The UGRC would meet as and when required.

Term of UGRC: The term of UGRC is two years subject to review thereafter.

Apollo

Prof. M. Potharaju

Registrar

Scope and Operative part of the University Grievance Redressal Committee is briefed in the annexure enclosed in page 02 of this circular.



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ANNEXURE TO THE UNIVERSITY GRIEVANCE REDRESSAL COMMITTEE, TAU, CIRCULAR No. TAU/FGRC/R/36/2022 dated 14 December 2022

The scope and responsibilities of the University Grievance Redressal Committee is briefed hereunder but not limited to;

- 1. Probe any and all grievances from staff of TAU that is brought before the University Grievance Redressal Committee, from time to time.
- 2. The nature of grievances related to alleged irregularities, deficiencies of services, discrepancies and ill treatment at workplace.
- 3. Any other grievance brought to the notice of the Chairman if it falls within in the purview of the committee.

Operative part of the Grievance Committee:

- ➤ The UGRC shall establish and maintain a Registry and record all the grievances that are brought before it.
- > The Chairman, UGRC through the Member Secretary of the Committee will organize / arrange the Committee meeting and intimate the members of the committee.
- ➤ The Chairman, UGRC, shall fix a date for hearing that shall be communicated to the aggrieved person/s. The aggrieved person/s has to appear for hearing on the date and the venue as intimated.
- > The Chairman, UGRC shall ensure disposal of every grievance within 15 days of receipt of such grievance and submit the report to the Registrar, TAU.
- > Based on the recommendations of UGRC, the Registrar shall pass such order as may be deemed fit to redress the grievance, with a copy to the aggrieved person.

The Chairman, UGRC and the members of the University Grievance Redressal Committee are not entitled for any monetary compensation / payments in performing the duties related to Grievance Redressal Committee.

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Prof. M. Potharaju Registrar

Copy to:

EA to VC / PA to Registrar

Members of the University Grievance Redressal Committee

Deans, HoDs, Program Director, Program Coordinators and for circulation to the faculty members of respective schools and Departments

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Established Under Section 3 of the Andhra Pradesh Private Universities (Establishment and Regulation Act, 2016)

TAU/UGRC/R/36(R)/2022 dated 14th Dec 2022

02nd June 2024

OFFICE ORDER

Sub: Constitution of University Grievance Redressal Committee, (UGRC) TAU. –

Inclusion of Dr. Shaik Haseena

Ref: TAU/UGRC/R/36/2022 dated 14th Dec 2022

You are aware the University has constituted the University Grievance Redressal Committee, (UGRC) vide ref cited above.

I am by the direction inform that Dr.Shaik Haseena , Asst Prof , SoHS is inducted into the University Grievance Redressal Committee, (UGRC) of the University in place of Dr.Vandana with immediate effect. The tenure of Dr.Shaik Haseena is coterminous with the tenure of the UGRC .

The Guidelines for **THE GRIEVANCE REDRESSAL COMMITTEE** and the process of Enquiry are attached.

Prof M.Potharaju
REGISTRAR
REGISTRAR
The Apollo University
Murukambattu,Chittoor-517127.A.P.

To
Dr. Haseena shaik
Assistant Professor
School of Health Science.

Encl: 1. TAU/UGRC/R/36/2022 dated 14th Dec 2022 2. Guidelines for the Grievance Redressal Committee

CC to All members of UGRC, Dean-SoHS/HoD,Psy/EA to VC/ PA to R